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Logging in to your agency portal







Logging in to your agency portal

You can click on the Access navroll

, portal from the RFS portal.				
RFS Ev	olve forms	Log	g In	
NEW CLIENT CREDIT CHECK KEY INFORMA	ATION DOCUMENT ACCESS PAYROLL PORTAL	Password:	~	
	S DANCEDACE	Log in	Forgotten Password	





Setting up new workers







Setting up new workers

Please note - Clients and suppliers (payroll company/ltd company) need to be set up before you can set up the workers and do the assignments.

	Home : Find Worker			- Plezse Seleci -	✓ Search
Warkers			Refine Your Sea	arch	
Suppliers	Surname	Forename	Personnel Ref	Date Of Birth	Postcode
Clients	NI Number	Logon Ref	Supplier Ref		
Assignments	Search				
Weekly Assignments	Please select Personne	el Ref of the worker you would like to view. If the worker n	ecord does not exist then select new worker.)	
Go to workers o left of the scree	on the top en.	Workers Suppliers Clients	Select new worker.	Refine Innel Ref lier Ref	Your Sear





Setting up new workers

This will open a blank worker page. Fill out the following fields:

- Select the consultant and the payroll group
- 2 Department
- 3 Gender
- 4 Title
- 5 Forename and surname
- **6** Two lines of address and Postcode
- **7** For PAYE you MUST have NI number

8 DOB

Vorker Wizard		Step A			
•	Consultant *	(1000)D Male 🗸			
U	Payroll Group	DW Recruit Test 🗸	Agency Name *	Please Select V	
2	Department *	Please Select V	Employment Type	Please Select V	
3	Gender *	Please Select V			
4	Title				
6	Forename *	5	Surname *		
•	Second Name		Third Name		
	Known As				
6	Address *		Phone		
	Address Line 2 *		Work Phone		
			Work Fax		
			Mobile Phone		
			Email Address		
6	Postcode *		Country		
8	Date Of Birth *		NI Number		
	Method *	Please Select V	AWR Type	Please Select 🗸	
	Engagement Status	Please Select 🗸	UTR Non CIS		
	Next				

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Setting up new workers

	Payslip method is always electronic	7			
	Engagement status: leave blank	Worker Wizard	Consultant *	Step A (1000)D Male	
	Agency name		Payroll Group	DW Recruit Test	Please Select V
2	Employment type: if paying on your PAYE ref – PAYE, if UMB or CIS it is always Umbrella		Gender * Title Forename * Second Name Known As Address *	Phase Select Surname * Third Name Phone	
3	Mobile number		Address Line 2 *	Work Phone Work Fax Mobile Phone	
1	Email address		Postcode *	Country	
5	NI number	9	Payslip Print Method * Engagement	Please Select V AWR Type 16	Please Select V
3	AWR is parity if paying PAYE – UMB and CIS is excluded		Next	* Prease Select * • OTA NULL CIS	
≯	Click complete				

If paying PAYE please tick the correct starting declaration and student loan information for the worker.

-> Click next





Setting up new workers

- Complete bank details payment method will be BACS
- 2 Start date: Todays date
- If paying umbrella or CIS now select your payroll supplier
- Click complete

i

Details 2 doesn't need to be completed unless you want to keep a record of this information.

Bank details for umbrella and CIS are not needed.

** if your client is going to use the online timesheets portal go to online details to set up the worker online portal

- Select menu template depending on how they are being paid UMB, PAYE, Ltd
- If manual timesheets no online portal needed for the worker so don't need to do the online details.

Worker Wizard	Ste	рС
0	Exclude From WTR Payment Method	BACS V
	Account Type	 Bank Building Society
	Account Holder Name	
	Bank Name	
	Sort Code *	
	Account Number *	
	Roll Number	
	Bank Address	
2	Start Date *	







Once the worker has been set up you need to create the assignment for the worker.

If there is no assignment the worker won't pull through on payroll.

	Hame : Find Assignments			- Please Select - 🗸 🗸	Search
Workers		Refine Your Search			
Suppliers	Assignment Ref	Personnel Ref			
ots	Worker Forename	Worker Surname			
nts	Client Ref	Client Name			
	Start Date	End Date			
	Search				
et	Please select assignment Ref of assignment.	the assignment you would like to view. If the Suppliers	assignment record does not exist then select new		
		Clients			
		Assignments Weekly Assignments New Assignment	Go to assignment on th	e left hand side.	





- Select the consultant
- 2 Agency name
- 3 Department
- Workers surname Click on the 3 '…' to find your worker this will populate the workers details.
- 5 Client name click on the 3 '...' to find the client they are working for.
- 6 If this client has a PO number for the full assignment you can add it in here, if not you can leave blank.
- 7 Start date and end date need to be entered.
- B Job category click on the 3 '...' and find the job title for the worker.
- 9 If PAYE paid, click the 'subject to PAYE' tick box.

r				
Ho	me : New Assignment			
	Create a new Assignment by	r entering the following data and submit, which will allow you to complete the associated Pay and Bill rates.		
	Entered By	Donna Male		
0	Consultant *	(1000)D Male V		
2	Agency Name *	- Please Select V		
3	Department *	Please Select V		
4	Worker's Surname			
	Worker's Forename			
	Personnel Ref *			
6	Client Name *			
	Contact Name			
6	Purchase Order			
	Start Date *			
	End Date *			
8	Job Category *			
	Job Description *			
	Location			
	Cost Centre			
9	Public Sector &			
	Subject To PAYE			
	Holiday Entitlement			
	Basic Weeks Per			
	Annum			
	Hourly Rate %			
	Prev Service (Wks)			
			Submit	





Holiday entitlement –	if paying PAYE:	Home : New Assignment
Basic weeks holiday is rate is 12.07%	5.6 and the hourly	Create a new Assignment by entering the following data and submit, which will allow you to complete the associated Pay and Bill rates. Entered By Donna Male Consultant * (1000)D Male
Click 'submit'		Agency Name * - Please Select - Department * - Please Select - Worker's Surname Worker's Forename Personnel Ref * Client Name .
entre dic Sector & Ubject To PAYE Holiday Entitlement		Contact Name Contact Name Purchase Order Start Date Contact Contact Name Contact Na
Basic Weeks Per Annum Hourly Rate % Prev Service (Wks)	5.6	Location Cost Centre Ublic Sector & Subject To PAYE H Basic Weeks Per Annum Hourly Rate % Prev Service (Wks) Submit
		**we would stronalv recommend using a Contract for services set of terms

for your PAYE workers.





The next page is where you will put the workers' pay and charge rates in.



) Standard 20.00%) Standard 20.00%
) Standard 20.00%
Standard 20.00% Insert
e description input the pay and charge rate th
han I basic rate you can now put in any overt
9





Weekly assignments

It is important to note that you must put as accurate as possible to start and end dates of the assignment in for each worker.

This will allow you to run a weekly assignment report to see which workers have submitted a timesheet.

This report can be ran by clicking on weekly assignments on the left hand side.

Red XX means no online timesheet has been created .

If you have only 1 red X it means the timesheet is awaiting online signature from the end client.

ome : Weekly Assignments

Assignments for the current week are shown below and those without a timesheet for the current week have the assignment Ref shown in red. Click on Assignment

						Refine Your Se
Agency Name	XYD	✓ Department	Please Select	✓ First Sort	Please Select	Second Sort
Surname		Forename		Client Name		Begin Date
Frank						

Assignments Ending After The 09/02/2022 Are Shown.

					Records 1	1 To 17 Of	17
Assignment Ref	Status			Worker Name (Ref)	Client	Start Date	End Date
XYD /10	Unknown	Cory Assn	XX	Marge Simpson (XYDWR/0002)	TheSimpsons (XYDWR00002)	28/02/2021	22/03/2023(E
<u>XYD /4</u>	Unknown	Copy Asco	XX	Homer Simpson (XYDWR/0001)	TheSimpsons (XYDWR00002)	07/03/2021	30/03/2023(E
XYD /6	Unknown	P Assn	XX	Homer Simpson (XYDWR/0001)	TheSimpsons (XYDWR00002)	07/03/2021	07/03/2023(E
<u>XYD /8</u>	Unkn	🤹 Assn	XX	Daniel Bell (XY7505)	TheSimpsons (XYDWR00002)	07/03/2021	14/03/2022(E
XY00000001	Unknown	Assn / Assn	Create TS	Kieran Gill (XY14396)	XY G&D Scaffolding Limited (XYGDS)	25/01/2022	25/03/2022(8
XY0000003	Unkne	Copy Assn	Create TS	Kevin Gallacher (XY14170)	XY G2 INTERIORS LTD (XYGIL)	17/01/2022	17/04/2022(8
XY00000002	UP Jown	Copy Assn	Create TS	Arthur McGill (XY13717)	XY Thomson Pettie Limited (XYTHO)	16/11/2021	21/03/2022(
XYD 7	Unknown	Copy Assn	Create TS	George Calder (4)	XY Thomson Pettie Limited (XYTHO)	30/01/2022	31/03/2022(8
XYD /9	Unknown	Copy Assn	××	Daniel Bell (XY7505)	XY Zenith Ltd (XYZEN)	28/02/2021	29/03/2023(8
XY0000004	Unknown	Copy Assn	XX	Daniel Bell (XY7505)	XY Zenith Ltd (XYZEN)	07/01/2022	07/05/2022(8
XYD /13	Unknown	Copy Assn	XX	Daniel Bell (XY7505)	XY Zenith Ltd (XYZEN)	07/03/2021	21/03/2023(8
XYD /14	Unknown	Copy Assn	XX	Daniel Bell (XY7505)	XY Zenith Ltd (XYZEN)	01/02/2021	31/03/2022(8
XYD /15	Unknown	Copy Assn	XX	Daniel Bell (XY7505)	XY Zenith Ltd (XYZEN)	28/02/2021	21/03/2023(8
XYD /22	Unknown	Copy Assn	XX	Alex Grant (XYDWR/0008)	XY Zenith Ltd (XYZEN)	13/02/2022	01/04/2023(8
<u>XYD /24</u>	Unknown	Copy Assn	xx	Daniel Bell (XY7505)	XY Zenith Ltd (XYZEN)	28/02/2021	15/03/2023(8
XYD /25	Unknown	Copy Assn	XX	Daniel Bell (XY7505)	XY Zenith Ltd (XYZEN)	28/02/2021	14/03/2023(8
XYD /3	Unknown	Copy Assn	XX	Daniel Bell (XY7505)	XY Zenith Ltd (XYZEN)	28/02/2021	29/03/2022(8





Manual timesheets no online access

Create TS are manual timesheets you can create the timesheet for this week by clicking on 'Create TS.'

This will open the timesheet for you to input the hours next to the correct rates.

Once completed click submit.

** Please note for manual timesheets the signed timesheet needs to be emailed to RFS so they can add this to the invoice for payment. Timesheets need to be sent by 2pm each Tuesday. Agency Portal User Guide

limesheet Number	PIEA23	Timesheet Date *	24/9/2023]
Norker Surname	Ash	Assignment Number	PIE /2	
Worker Forename	Stephen	Client Name		
Payroll Number *	4	Client Number *		
Employment Type	Umbrella Co.	PO Number		1
Agency Name *	~	Department *	~	
Consultant	~	Job Category *	ADMIN	
Job Description	ADMIN	Location]
Cost Centre				
Basic Weeks Per	0.00	Hourly Rate %	0.0000]
Annum				<i>*</i>
Number Days Worked	0.00			

Rates

Please enter required information and submit.

	Frequency	Units	Pay(£)	Bill(£)
 BASIC RATE	Hourly		20.00	22.22 WTR AWR
 Overtime Rate 1	Hourly		26.67	29.63 WTR AWR
 Overtime Rate 2	Hourly		30.00	33.33 WTR AWR

Expenses
Units Pay(£) Bill(£)

-- Please Select --
-- Please Select --
-- Please Select --
Submit





Adding a payroll company





Add a payroll company

Go to suppliers on the left hand side and Select new supplier.

- Complete:

 Payroll group
 Agency name
 Department
 Business name
- 5 Supplier Ref your ACRONYM (this will be provided by RFS once we have on boarded you) plus the first 3 letters of the company name.
- 6 Legal status Itd company
- 7 Payment option timesheet as normal
- 8 Trade addresses need at least 2 lines of address and postcode
- 9 Supplier type is always umbrella for a payroll company.

RECRUITMENT	TIONS			
e : <u>Find Supplier</u> : Add Supplier				
 Payroll Group Agency Name Supplier Ref Legal Status Payment Optio Exclude From N Trade Address 	n Timesheet as Normal V	 3 Department * 4 Business Name * 3 Supplier Type * Remittance To * Incorporation Date Company Reg * Schedule D Number 	Please Select Please Select	
Post Code * Country Currency Code Notes	Please Select V	VAT Reg Number VAT Rate * Payment Terms Payslip Print Method	Please Select V Please Select V	
Submit				





Add a payroll company



Remittance to – trade

- Incorporation date of the payroll company
- 12 Their company Reg number
- 13 Their VAT number
- 14 VAT rate
- Payment terms always immediate
- Payslip print method always electronic
- 🔶 Submit
- Now go to bank details
- Payment method will always be BACS
 Complete Account holder name
 Bank name i.e. NatWest
- Sort code



And submit

RECRUITMENT FUNDING SOLUTION	NS	
Home : End Suppler : Add Supplier		
Payroll Group • Agency Name • Supplier Ref • Legal Status • Payment Option • Exclude From WTR Trade Address • Post Code • Country Currency Code Notes	Please Select Department * Business Name * Supplier Type * Timesheet as Normal One of the select Timesheet as Normal One of the select One of the select One of the select One of the select	Piease Select Piease Select Piease Select Piease Select Piease Select







Adding a Limited company







Add a Ltd company

Go to suppliers on the left and select new supplier

- Payroll group
- 2 Agency name
- 3 Supplier Ref your Acronym and the first 3 letters of the company name

Legal status – if your Itd company is set up under the Construction Industry scheme select CIS

- 5 Payment option this will depend on the Ltd company if they are happy to be paid directly frofrom the timesheet select timesheet or they can send a purchase invoice – easiest option is timesheet
- 6 Trade address must be 2 lines minimum and postcode
- 7 Department

8

Business name

FUNDING SOLUTION	NS			
ne : <u>Find Supplier</u> : Add Supplier				
 Payroll Group * Agency Name * Supplier Ref * Legal Status * Payment Option * Exclude From WTR 	- Please Select V Please Select V Timesheet as Normal V	 Department * Business Name * Supplier Type * Remittance To * 	Please Select Please Select Please Select	
3 Trade Address *		Incorporation Date Company Reg • Schedule D Number VAT Reg Number		
Post Code * Country Currency Code Notes	Please Select V	VAT Rate • Payment Terms Payslip Print Method	Please Select V Please Select V	
Submit				





Add a Ltd company

- 9 Supplier type umbrella
 10 Remittance home or trade
 11 Their incorporation date
- 12 Their company reg number
- **13** Their VAT number if applicable
- Vat rate 0 if not Vat reg 20% if Vat reg
- **15** Payment terms immediate
- **16** Payslip method electronic
 - Then you need to set up your worker to this supplier by following steps at setting up a worker – select the limited company name in the supplier drop down.

FU	UNDING SOLUTIO	NS			
Find Supplier	: Add Supplier				
	Payroll Group * Agency Name * Supplier Ref * Legal Status * Payment Option * Exclude From WTR Trade Address *	Piease Select Piease Select Timesheet as Normal	Department * Business Name * 3 Supplier Type * 10 Remittance To * 11 Incorporation Date 12 Company Reg * Schedule D Number 13 VAT Reg Number	Piease Select Piease Select	
	Post Code * Country Currency Code Notes	Please Select V	VAT Rate Payment Terms Payslip Print Method	- Please Select V	







Setting up clients (your end buyer)



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Setting up clients (your end buyer)

Go to clients on the left and select new client.

- Agency Name
- 2 Client Name
- Address 2 lines minimum and a postcode
- 4 Invoice contact name
- 5 Department
- 6 Your ref Your acronym plus first 3 letter of the client name
- Phone number landlines only
- 8 Email address of where the invoice is to be sent
- 9 Their company reg number

0	Agency Name *	Please Select 🗸	5 Department *	Please Select 🗸	
2	Client Name *		6 Your Ref		
3	Address *		7 Phone		
			Fax		
			8 Email Address		
			9 Company Reg		
6			Invoice Type *	No Calculation	
	Postcode *		Invoice Order *	Please Select V	
	Country		Invoice Delivery Method *	Please Select V	
4	Invoicing Contact		Master Document *	Please Select 🗸	
	Credit Checked		Settlement Terms *	Please Select 🗸	
			Require PO		
			VAT Rate *	Please Select 🗸 🗸	
			Always Subject To PAYE (Where No Assignment Used)		
	Submit				







Setting up clients (your end buyer)

Invoice type

- Invoice order this will depend on your client and how they want the invoices breaking down, if how they want it breaking down isn't in the list contact RFS and we can add this in for you.
- 12 Invoice delivery method always electronic
- Master doc always PDF
- Settlement terms depending on what you have agreed with the client If the client requires a PO please tick the PO box
- 15 VAT rate if they are VAT registered
 - Don't tick the subject to PAYE box



16

me : Find Client : Add Client								
							_	
Age	ency Name	Please Select V		Department *	Please Select		~	
Clie	ent Name *			Your Ref				
Ado	dress •		7	Phone				
	(Fax				
	(Email Address				
	(Company Reg				
	(0	Invoice Type *	No Calculation		~	
Pos	stoode *		0	Invoice Order *	Please Select	-	~	
Cou	untry [12	Invoice Delivery Method *	Please Select	-	~	
Inv	oicing Contact [B	Master Document *	Please Select	-	~	
Cre	edit Checked	2	14	Settlement Terms *	Please Select	-	*	
				Require PO				
			ß	VAT Rate *	Please Select		~	
			ล	Always Subject To PAYE			_	
			•	(Where No Assignment Used)				
(Submit							
		·						







Setting up online timesheets

Online timesheets now needs to be turned on with this client if they would like to use the online timesheet portals.



Go to online details

RECRUITMENT

FUNDING SOLUTIONS



5

Tick online Access

- 2 if you are going to be charging expenses on invoicing to the client tick online expenses and online expenses auth
- 3 Timesheet Type this again is dependent upon what the client wants – Time = hours & mins.

Total Unit = total weekly hours

- **4** Escalation Type online authorisation
 - Work flow worker to client
 - Update







Creating a new user login

User Ref – this will be whoever will be signing off the timesheet name you can create multiple user log ins for the client



- 3 Surname
- 4 Their email address
- 5 Auth parent username this user

If you have set up more than 1 person who can use the online timesheet you can select another name here – this will send the email to the alternate person if the parent user hasn't signed the timesheet within a certain time.

- 6 Menu template always Client
- 🔶 Create new user

This will now send an email to that person with log in details to access the timesheets portal.

In this portal they can authorise timesheets/reject timesheets/amend hours.

All invoices sent to the client will also show on the portal.

The client can contact credit control direct form their portal also with any issues queries they have on invoices.

Enter details for New User Client Details Invoice History Client Timesheet History User Ref * Credit Note History 2 Forename * Previous Workers Online Details 3 Surname * Queries Tele No. Authorisor Groups 4 Email * Address Line 1 * Stafford Park 13 Telford Address Line 2 Address Line 3 Shorpshire Address Line 4 TF3 3AZ Post Code * 5 Auth Parent Username This Use Auth Alternate Username This Use 6 MenuTemplate * Please Select --~ Create New Us



Agency Portal

User Guide



Setting up authoriser groups

Authoriser groups now need to be set up click on Authoriser groups this will open this screen.

You can call the group whatever you would like it to be named

2 Group code is an acronym of the group name

Example group code – PAY Group name – Payroll

Then click create

1







Setting up authoriser groups

Once created you will see the group.



This will open this box:

Select the Authoriser from the drop down menu, tick all 4 boxes and then click add.

Client Details Invoice History Client Timesheet History Credit Note History Previous Workers Online Details Queries Authorisor Groups	Group Ref Group Descriptio Authoriser * Enter Amend Approve Authorise	PAY Payroll Please Select	V		No Records Found	iient Details voice, History, iient Timesheet History, redit Note History, revious, Workers nline, Details ueries ueries uthorisor Groups	Group Ref Group Description Authoriser • Enter Amend Approve Authorise	PAY Payroll Ria Hubbard 2 2 2 2 4 4 4 4	~		
	Group	Member E	inter Amena	Approve	Autoonse	I	Group M	ember	Enter	Amend	Approve

The online timesheets are now set up, if you have more than one authoriser you can add them in here.





Adding deductions

For PAYE workers should you receive any letters to deduct any fines or child maintenance.

You can enter these in here – go to add deductions.

The details you need to enter here will be on the letter you receive from the organisation asking you to deduct.

Home : Add Deduction

Select the type of deduction you require, enter the amount and submit

Deduction created successfully.

Worker's Surname	
Worker's Forename	
Personnel Ref *	
Deduction Type *	Please Select 🗸
Amount To Deduct *	
Effective Date *	
Submit	





Reports and user management



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Reports

In the reports tab there is a list of reports that you can download and export.

User Management

In the user management tab you can set up consultants in your office to give them access also.

User Name *	
Forename *	
Surname *	
Tele No.	
Email *	
Address Line 1 *	
Address Line 2	
Address Line 3	
Address Line 4	
Post Code *	
Start Date *	
Employer *	Please Select 🗸
Agency Name	Please Select 🗸
Department *	Please Select 🗸
Office Manager	
Security Admin	

Create New Use

Agency Portal User Guide

Enter Details For New User





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