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# Logging in to your RFS Protect portal

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#### Logging in to your RFS Protect portal

Your Account Manager will create your portal and you will receive an email with the log in details.

Your log in page will look like this:

utions.co.uk/login/										
	٢	RECRUITMENT	r UTIONS						LOGIN	
			t and the s							
			Username or E	nail Address	nent Fu	naing Sol	utions			
			democlient							
			Password							
			Remember Me							
			LOG IN							
		_						_		













Credit checks





**Credit checks** 

#### **RFS Protect** Portal User Guide

All end clients	need to be credit	t checked before							
terms can be s	ent out.								
Click on the ne will open the c	ew client credit cl redit check form	heck box this		Please fill in all the required informat check for your client Do you want to use our quick calculator to help understan	tion in order for us to provide a credit				
*Please note if you are unsure what credit limit				💿 Yes 💿 No					
you need on a	client you can us	se our calculator		Complete your credit applicatio	n				
to 'do you wan	nt to use our calc	ulator tool' it wil		Agency requesting credit check (Required)	Name of end client requiring credit (Required)				
open the below	w an a few quest	ions will be							
asked to get th	he credit limit you	u will need.		Company registration number of end client (Required)	Required credit limit (Required)				
Please fill in all t	the required informatio	n in order for us to provide a c	redit	Credit check scope					
check for your c	client			Please tick here if you only want to check the general c	redit worthiness of the company at this stage and do not				
Do you want to use our qu	quick calculator to help understand w	hat credit limit to apply for?		equire an actual credit limit to be in place at this time					
• Yes • No	u ana dia lina ia			(our email address (Required)					
work out you	ir credit limit								
	RFS Credit Limi	it Calculator		o we can send you confirmation that this request has been received					
Let's l	help you work out your credit limit			SUBMIT CREDIT CHECK REQUEST	SAVE AND CONTINUE LATER				
() What	t are your projected total hours / days?								

Once you have completed the details on the credit check sheet press submit credit check request, this will then come through to the Protect team who will pick up the credit check.

Type a number.





## New client set up form





#### New client set up form

Once credit has been accepted, we require the new client set up form to be completed.

This information needs to be as accurate as possible as this is what we will use to send out terms of business and to set up the client ready for invoicing.

Please complete all boxes on this form.

Once completed press submit, the form will then come through to the protect team, once received terms of business will be sent to your client for signature.

Once terms of business are received back signed you can now send your workers out to work for that client.

Nev	w client set u		
Agency	requesting credit check (Required)	Name of end client requiring credit (Required)	
Compar	ny registration number of end client (Required)	Requested credit limit (Required)	
End clie	ent's registered address (Required)		
Booking	g contact (Required)	Accounts contact (Required)	







## Setting up candidates





#### Setting up candidates

Click on the new candidate set up box.

Complete all the candidate's information.







#### Setting up candidates

- Select the payment type for the worker, if you have ID on file for the candidate you can upload here to quicken up the process of registering the workers.
- 2 Once all information has been completed click submit,. The team will then forward all the information to the correct umbrella company for Umbrella /CIS workers.
  - For PAYE workers once the information has been completed, a contract for services is sent to the worker for signature and one of the compliance team will call the worker to confirm details and collect any missing id ready for the digital right to work checks via Trust ID.
  - \*Please note that the process for setting up PAYE workers takes slightly longer, all workers need to be added to the portal by 9am the Friday the week before they are due pay.









## New assignment setup





#### New assignment setup

For each worker an assignment needs to be created.

A copy of the assignment is sent to both the worker and the client confirming any pay and charge rates and any details relevant to the job.

The worker will not see the charge rate and the client will not see the pay rates, only the details relevant to the worker will be shown and vice versa for the client.







# Key information documents (KIDs)





# Key information documents (KIDs)

Key information documents are for PAYE and Umbrella workers only.

This gives the worker an idea of take-home pay after deductions.

Worker name (Required)     Worker email address (Required)       First     Last       Expected Umbrella rate of pay (per hours per week (Required)     Umbrella fee (Required)
First Last Expected Umbrella rate of pay (per Expected hours per week (Required) Umbrella fee (Required)
First     Last       Expected Umbrella rate of pay (per hour) (Required)     Expected hours per week (Required)     Umbrella fee (Required)
Expected Umbrella rate of pay (per Expected hours per week (Required) Umbrella fee (Required) hour) (Required)
Agency name (Required) Company name (employer) (Required) Umbrella name
Share this Key Information Document
Consultant name (Required) Consultant email (Required)
First Last Add a consultant's email address to send a copy of this Key Information Document and PAYE / Umbrelia illustrations to them.





## **Timesheets**

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#### **Timesheets**

RFS clients can use the online timesheets on the portal or the PDF versions within the branded documents folder.

To use the online timesheets, you need to complete all the boxes for your agency at the top, then names of the workers and add the hours in for each day.

The online timesheet can have multiple workers added if you run out of lines for workers simply click on the plus sign as many times as you need.

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	Or	nlin	ie tii	me	sh	eet		11			5			
	Agend	y deta	ils											
	Name (	Require	d)											
	First nar	me						Last nam	e					
	Week e	nding (I	Required)											
	Agency	name (	Required)											
		email a	ddross (Doo	wired)										
	ic.y	emana	uuless (Rec	uneu)										
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		Job	PO	Mon	Tue	Wed	Th	Fri	Sat	Sun	Total	Basic	от	
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#### **Timesheets**

Once all workers hours have been added complete the client details of who the timesheet needs to be sent to for sign off.

Once submitted the client will receive the timesheet to sign. Once signed the timesheet will go to the RFS timesheets inbox, and a copy will be forwarded to you for your records.

#### **Client declaration**

#### Please confirm you agree with this statement (Required)

I confirm that the total hours are correct and the people named above have completed the assignment satisfactorily. Payment is to be made in accordance with Recruitment Funding Solutions Terms of Business which I accept as the basis for this transaction.

# Client contact name (Required) First name Last name Client contact position The position of the approver at the client company Client company name (Required) The name of the company Client email address (Required) The email address of the approver the timesheet will be sent to SUBMIT FOR APPROVAL Save and Continue Later





## Limited company workers

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#### Limited company workers

If you have an end client who meets small company exemption for Ltd companies, please send the end client the small company exemption form from your portal.

This is a statement to say that they don't meet the criteria for the new IR35 Legislation.

#### Agency instructions

Before arranging an IR35 assessment it is important that we check first if the small company exemption applies.

To do this, fill in the boxes below to send a link to your client so that they can confirm if they are eligible for the small company exemption (IR35). Your client will receive an email invite to complete a simple form which asks them to confirm whether two or more of the exemption criteria applies to their company. If the small company exemption applies, then the previous IR35 rules will be relevant and it is the responsibility of the contractor to determine their IR35 status and no IR35 assessment is required.

#### Agency details

Agency contact name (Required)	
First name	Last name
Agency company name (Required)	Agency email (Required)
Client details	
Name (Required)	
First name	Last name
Client company name (Required)	Client email (Required)
SUBMIT	





#### Limited company workers

Limited company workers need terms sending for signature.

You can do this by clicking 'Ltd Company terms.'

Once the worker has signed the terms, they will come back to the RFS team.

LTC	company terms
About	ne worker

Name *	
First	Last
Limited company name *	Their email *
Your details	
Your name *	
First	Last
Your company name *	Your email address *
SEND	





#### Limited company workers self-billing

Should the limited company just wish to be paid off the timesheet and not submit an invoice each week, they can simply sign the self-bill agreement.

This can be sent from your portal by clicking selfbilling.

Once signed the RFS team will receive the completed document.

Medical questionnaires are optional depending on if your end client requires a medical questionnaire to be completed.







## **RFS Protect** Folders





#### **RFS Protect folders**

These folders are used to upload information on a weekly basis.









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